



A message from
Sabrina Richmond
Vice President – Quality TRIUMPH
October 6, 2023

To: All Quality Site Leaders and TRIUMPH Suppliers

Subject: QUALITY NOTICE-URGENT: Safran CEO Addresses Fake Parts Scandal Impact on Aerospace Industry

In light of recent developments, I wanted to draw your attention to a critical article published by Fortune on September 22, 2023, regarding a scandal that has sent shockwaves through our industry. The article titled "Safran CEO Cannot Quantify Fake Parts Scandal Rocking Airlines" highlights the gravity of the situation that we, as members of the aerospace community, must address collectively.

Safran, a key player in the aerospace sector, has been grappling with a scandal involving counterfeit parts infiltrating the supply chain, which has had far-reaching consequences for the aviation industry at large. In the article, Safran's CEO underscores the challenges faced in quantifying the full extent of this issue, raising concerns about the safety, reliability, and reputation of aircraft and components.

As aerospace quality professionals and suppliers, it is incumbent upon us to maintain the highest standards of quality, safety, and integrity in our operations. The reported incidents serve as a stark reminder of the importance of rigorous quality control, traceability, and authenticity verification in our products and services.

In response to this situation, I urge each of you to:

Reassess your Quality Processes: Ensure that your quality control measures are robust and comprehensive, leaving no room for the introduction of counterfeit or substandard parts. Always use suppliers on your approved supplier list. If you need to utilize a different supplier, please ensure you are going through the proper checks and balances to ensure the supplier has proper Quality controls on their end.

Enhance transparency: Foster open communication within your organizations and supply chains, so any potential issues can be identified and addressed promptly.

Collaborate for solutions: Explore partnerships and collaborations with industry peers, regulators, and associations to develop collective solutions for safeguarding the aerospace supply chain.

Stay informed: Continuously monitor industry news and developments to remain proactive in responding to emerging challenges. The aerospace industry has always prided itself on its commitment to safety and excellence. Let us use this moment as a catalyst for reaffirming our dedication to these core principles. By working together and upholding the highest standards, we can mitigate the impact of such scandals and ensure the continued success and trust in our industry.

Thank you for your attention and commitment to maintaining the integrity of the aerospace sector.

<https://fortune.com/2023/09/22/safran-ceo-cannot-quantify-fake-parts-scandal-rocking-airlines/>

Best Regards,

A handwritten signature in black ink, appearing to read "Sabrina Richmond".

Sabrina Richmond
Vice President Quality -TRIUMPH